



To our wonderful patients,

We are thrilled to re-open and begin seeing you again for routine care! We have missed you all! We want to update you on the new protocols we are implementing to continue providing you with the best care in the safest way possible. Here are some of the new steps we are adding:

- We will limit our office capacity to no more than 4 patients in the office so we can maintain safe social distancing. We expect that most often we will have no more than 2 patients in the office at once.
- We will be asking questions to screen patients for potential COVID-19 exposure before scheduling.
- We will email your paperwork to you before your appointment to minimize check-in time as well as the use of clipboards and pens.
- We are increasing the time for each appointment to minimize the number of patients in the office. This will also allow us more time to sanitize the exam rooms, equipment, and optical between patients. We will be using disinfecting wipes, sprays, and a UV wand.
- When you arrive at the office we will have you call to check in with us before entering.
- We kindly ask that you come alone to your appointment. Minors should be accompanied by only one adult. If you have a driver, we ask that they remain in the car for the duration of the appointment.
- Our providers and staff will be wearing masks the entire day and we will require you to wear a face covering as well.
- We have modified our equipment to further enhance safety.
- We will bring your contacts and glasses to your car for a curbside pick up as much as possible.
- We will be following CDC, AOA and the local government guidelines and will change our protocols accordingly.
- If you have any questions or concerns, please feel free to call or email us.

We are so grateful to all of you for your continued support during this time. It has never been more clear how fortunate we are to be a part of this community. We look forward to caring for you and your loved ones in the safest way possible.

Be Well,

5280 Vision Care